

PUBLIC SAFETY

Police //

Phone (emergency): 911

Phone (nonemergency): 801-799-3000

Website: www.slcpd.com

Connect with your Community Liaison Officer to discuss crime issues in your neighborhood. Submit anonymous crime tips by calling 801-799-4636 or text 274637.

Emergency Preparedness //

Phone: 801-799-3605

Website: www.bereadyslc.com

In an emergency, head to your local elementary school or follow @BeReadySLC on social media for updates.

Fire Department & Fireworks //

Phone: 833-752-3473

Website: www.slcfire.com

Annual fireworks restrictions determined by the SLC Fire Marshal. Check website for restriction details.

Community Emergency Response Team (CERT) //

Phone: 801-799-3605

Website: www.slc.gov/em/cert

In-person and online training for emergency preparedness.

CONSTRUCTION

Permits //

Phone: 801-535-6000

Website: www.slc.gov/buildingservices/building-permits

Email: slcpermits@slcgov.com

Apply for permits for residential or commercial construction projects.

City Construction //

Phone: 801-535-7704

Website: www.maps.slcgov.com/mws/projects-lg.htm

City construction projects are executed by multiple departments. To get connected to the project manager, call the Mayor's Office.

PUBLIC UTILITIES

Water/Sewer/Storm Drains //

Phone: 801-483-6900

Website: www.slc.gov/utilities

24 Hour Emergency line: 801-483-6700

ENVIRONMENTAL ISSUES

Outdoor Burning //

Phone: 833-752-3473

Website: www.slco.org/health/air-quality/wood-burning

Open burning is not allowed in the city. Do not burn trash. Salt Lake County bans use of fireplaces, wood burning stoves, and outdoor bonfires on poor air-quality days, designated as No Burn Days.

BUSINESS RESOURCES

Business Licensing //

Phone: 801-535-6644

Website: www.slc.gov/finance/business-licensing

Email: business.license@slcgov.com

Apply for your SLC business license (includes home businesses, mobile businesses and applicants of the Good Landlord Program). Report possible violations.

Facade Grant //

Phone: 385-377-9275

Website: www.slc.gov/housingstability/city-housing-programs/neighborhood-business-improvement-program-nbip-aka-facade/

The city utilizes federal funding to support local businesses with grants to improve facades and increase curb appeal.

Construction Mitigation Grant //

Phone: 801-535-7200

Website: www.slc.gov/ed/constructiongrant

The city provides grant funds to qualifying local businesses impacted by city construction projects.

PUBLIC LANDS

Park or Trail Maintenance //

Phone: 801-972-7800

Website: www.slc.gov/parks

Report maintenance needs for parks, trails, and open space in the city.

Off-leash Dogs //

Phone: 385-468-7387 (SL County Animal Services)

Website: www.slc.gov/parks/salt-lake-city-off-leash-dog-areas

Dogs are only allowed off-leash in designated off-leash areas. In all other parks, dogs should be on leash. Report off-leash dogs to Salt Lake County Animal Services.



GOOD NEIGHBOR GUIDE

RESOURCES FOR SALT LAKE CITY RESIDENTS AND BUSINESS OWNERS

To submit a service request online, visit www.myslc.gov

Salt Lake City Mayor's Office //

Phone: 801-535-7704

Email: mayor@slcgov.com

Website: www.slc.gov/mayor

Community Outreach Team //

For additional assistance, connect with your Mayor's Office Community Liaison.

Phone: 801-535-7704

Email: communityoutreach@slcgov.com

Website: www.slc.gov/mayor/home/community-outreach

City Council Office //

Phone: 801-535-7600

Email: council.comments@slcgov.com

Website: www.slc.gov/council

Accessibility //

Questions or complaints about accessibility in the city can be addressed by the city's ADA coordinator.

Phone: 801-535-7697 TTY: 711

Email: ADA@slcgov.com

Website: www.slc.gov/equity/salt-lake-city-accessibility

STREETS, SIDEWALKS, & PARK STRIPS

Traffic Signs & Signals //

Phone: 801- 535-6630

Website: www.slc.gov/transportation/

Request new signs/signals or report missing or damaged signs.

Streets //

Phone: 801-535-2345

Website: www.slc-streets.com

Report potholes and submit requests for street maintenance.

Sidewalks //

Phone: 801-535-6934

Website: www.slc.gov/mystreet/sidewalk-program

Repair or replacement of sidewalks in the public way is the responsibility of the adjacent private property owner. Property owners may qualify for 50/50 cost sharing with the city.

Park Strip Trees //

Phone: 801-972-7818

Website: www.slc.gov/parks/urban-forestry

Park strip trees may only be planted, pruned, or removed by Salt Lake City Urban Forestry. Watering is property owner or tenant's responsibility. Call to request a free park strip tree from the city.

Transit (UTA) //

Phone: 801-743-3882

Website: www.rideuta.com/

Plan your trip and view public transit options. For Westside residents, download the UTA On Demand app for rideshare services.

Parking Enforcement //

Phone: 801-535-6628

Website: www.slc.gov/mystreet/parking

No parking for vehicles, boats, RVs, or trailers on street for more than 48 hours without moving, no parking on lawns. Report an occupied vehicle online at myslc.gov.

Snow Removal //

Phone: 801- 535-7225

Website: www.slc.gov/mystreet/home/snow-removal

Residents and businesses are responsible for snow removal within 24 hours of a snowstorm. Report violations online or by phone.

WASTE

Waste & Recycling //

Phone: 801-535-6999

Website: www.slcgreen.com

The city's garbage service includes residential recycling (blue bin), yard waste (brown bin), and household waste (green bin). Glass recycling available for an extra fee. Bins may be placed on curb up to 24 hours before collection and must be on the curb by 7am on day of collection. Find your collection day online.

Call 2 Haul //

Phone: 801-535-6953

Website: www.slcgreen.com/c2h

Email: Call2Haul@slcgov.com

Each customer receives two pickups per year, one for bulky waste and one for green waste. Call or email to schedule your pickup. Electronic waste & up to four tires are accepted. Items can only be placed on curb 24 hours in advance.

Hazardous Waste //

Phone: 801-580-6681

Website: www.slco.org/landfill

Do not throw paint, batteries, oil, cleaning supplies, chemicals, CFL and fluorescent tube light bulbs, tires, or electronics in trash. Take hazardous waste to the landfill or annual hazardous waste collection sites sponsored by the Salt Lake County Health Department.

HOUSING RESOURCES

Housing Insecurity & Homelessness //

Homeless Services: 801-990-9999

Utah Community Action Housing

Hotline: 801-359-2444

Website: www.endutahhomelessness.org/salt-lake-valley/community-resource-guide

Find resources near you: Call 211 or text your zip code to 898-211.

Affordable Housing Resources //

Phone: 801-535-7712

Website: www.slc.gov/housingstability/affordable-housing-resources

Good Landlord Program //

Phone: 801-535-7980

Website: www.slc.gov/buildingservices/salt-lake-city-landlord-tenant-program

Report issues with rental properties or license your own rental property.

NEIGHBORHOOD ISSUES

Concern Regarding Homelessness //

Phone: 801-535-7712

Website: www.slc.gov/homelessness

Report an encampment or occupied vehicle using the SLC Mobile App to connect to resources.

Short-term Rental (AirBNB, VRBO, etc.) //

Phone: 801-535-7225

Website: www.myslc.gov

Short-term rentals (less than 30 days) are not allowed in residential zones. Report violations for investigation.

Graffiti //

Phone: 801-972-7885

Website: www.myslc.gov

Report any graffiti on public or private property for cleaning or repainting.

Shopping Carts //

Phone: 801-523-6498 (Romac Services)

Website: www.myslc.gov

Carts are picked up by a third-party contractor, typically within a week of reporting.

Weeds //

Phone: 801-535-7225

Website: www.myslc.gov

Lawn or weeds over 6 inches constitutes a violation.

Pests //

Phone: 385-468-7387 (SL County Animal Services)

Website: www.slco.org/animal-services

Email: animal@slco.org

24-hour dispatch hotline: 801-840-4000

Report issues with rats, mice, raccoons, skunks, dogs, cats, or dead animals (roadkill).

Boarded/Unsecured Buildings //

Phone: 801-535-7225

Website: www.myslc.gov

Vacant houses/buildings must be secured by owner.

Outdoor Storage //

Phone: 801-535-7225

Website: www.myslc.gov

Yards are not to be used as storage areas by property owners or tenants.